Total No. of Pages: 2

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No.	

## B.C.A. (Faculty of Commerce) (Part - II) (Semester - IV) Examination, April - 2016

## ORGANISATIONAL BEHAVIOUR (Paper - 402) Sub. Code: 63404

Day and Date: Wednesday, 27-04-2016

Total Marks: 80

Time: 3.00 p.m. to 6.00 p.m.

Instructions:

- Question No.8 is compulosry. 1)
- Attempt any four questions from Q.No.1 to Q.No.7. 2)
- All questions carry equal marks. 3)
- Q1) Define 'Organisational Behaviour and write about the evaluation of organisational Behaviour.
- Q2) What is meant by 'Motivation'? Explain the nature and importance of motivation.
- Q3) What do you mean by 'Personality'? Explain the theories of personality.
- Q4) Explain personal and organisational values.
- Q5) What is meant by 'stress'? Explain the causes of stress in an organisation.
- Q6) What do you mean by group? Explain the stages of group formation.

- Q7) What is meant by 'Organisational Conflict'? Explain the Inter-personal, Intrapersonal and Inter-group Conflicts.
- Q8) Write short Answer (Any two)
  - a) Explain the disciplines contributing to organisational Behaviour.
  - b) Explain determinant of personality.
  - c) Mc Gregors x & y theory of motivation.

